

**NONDISCRIMINATION NOTICE:**

Medical West complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Medical West does not exclude people or treat them differently because of race, color, religion, sex, age, national origin, disability, veteran or uniformed service status, genetic predisposition, sexual orientation, gender identification/expression, or any other reason protected by law.

Medical West:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as qualified sign language interpreters and written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as telephone interpreter services and information written in other languages

If you need any of these services, please let the person scheduling your appointment know about the assistance you need, or contact the Nursing Services (205)481-7142.

If you believe that Medical West has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance in person or by mail or phone with our Patient Advocate:

Address: 995 9th Avenue Southwest  
Bessemer, AL 35022

Phone: 205-481-7010

If you need help filing a grievance, our Patient Advocate is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services  
200 Independence Avenue, SW  
Room 509F, HHH Building  
Washington, D.C. 20201  
1-800-368-1019, TDD: 1-800-537-7697

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

**LANGUAGE ASSISTANCE SERVICES:**

**Spanish** Español

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al (205)481-8735.

**Traditional Chinese** 中文

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 (205)481-8735。

**Korean** 한국어

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. (205)481-8735.

**Vietnamese** Tiếng Việt

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số (205)481-8735.

**Arabic**

تدع اسمك لتأخذنا إف،ةخلل ركذا تدرحت تنك اذا:ظوحلم  
مقرب لصتا. ناجمل اب كل رفاوتت ةيوعلل  
(205)481-8735.

**German** Deutsche

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: (205)481-8735.

**French** Français

ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le (205)481-8735.

**Gujarati**

ધ્યાન: તમુજા રાત બોલે છ, ભાષા સહાય સેવાઓ વિના  
તમારા માટ ઉપલબ્ધ છે . લ (205)481-8735.

**Tagalog** Tagalog

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa (205)481-8735.

**Hindi**

ध्यान दी आ हिंद बोलते ह, तो भाषा सहायता सेवाओं के प्रभार से मुक्त आप के लिए उपलब्ध ह (205)481-8735.

**Laotian** ລາວ

ໂປດຊາບ: ຖ້າ ວ່າ ທ່ານ ເວົ້າ ພາສາ ລາວ, ການ ບູ ລິ ການ ຊ່ ື ວຍ ເຫຼ ື ດ າ ນ ພາ ສາ, ໂດ ຍ ບ ເ ສ ງ ຄ າ, ແ ມ ນ ມ ພ ື ອ ມ ທ ື ທ າ ນ. ໂທ ຮ (205)481-8735.

**Russian** Русский

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните (205)481-8735.

**Portugese** Português

ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para (205)481-8735.

**Turkish** Türk

DİKKAT: Eğer Türkçe konuşuyor iseniz, dil yardımı hizmetlerinden ücretsiz olarak yararlanabilirsiniz. (205)481-8735.

**Japanese** 日本語

注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。(205)481-8735.