

UAB Medical West complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Medical West does not exclude people or treat them differently because of race, color, religion, sex, age, national origin, disability, veteran or uniformed service status, genetic predisposition, sexual orientation, gender identification/expression, or any other reason protected by law.

UAB Medical West:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as qualified sign language interpreters and written information in other formats (large print, audio, accessible electronic formats, other formats).
- Provides free language services to people whose primary language is not English, such as telephone interpreter services and information written in other languages.

If you need any of these services, please let the person scheduling your appointment know about the assistance you need, or contact the Nursing Services (205)481-7142.

If you believe that UAB Medical West has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance in person or by mail or phone with our Patient Advocate:

Address: 5000 Medical West Way
Bessemer, AL 35022

Phone: 205-481-7000

If you need help filing a grievance, our Patient Advocate is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, TDD: 1-800-537-7697

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

Language Assistance Services:

Spanish

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al (205)481-8735.

Traditional Chinese

如果您會說繁體中文，我們可以提供免費語言幫助 (205)481-8735。

Korean

한국어를 구사한다면 무료 언어 지원 서비스를 이용할 수 있습니다. (205)481-8735로 전화하세요.

Vietnamese

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số (205)481-8735.

Arabic

مقرب لصتا. نأجملأب كل رفاوتت ةيوجللأ ةدعاسملأ تامدخ نإف، ةغللأ ركذا ثدحتت تنك اذا؛ ةظوحلم (205)481-8735.

German

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: (205)481-8735.

French

ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le (205)481-8735.

Gujarati

જો તમે ગુજરાતી બોલો તો મફત ભાષા સહાય સેવાઓ ઉપલબ્ધ છે. કૉલ કરો (205)481-8735.

Tagalog

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa (205)481-8735.

Hindi

यदि आप हिंदी बोलते हैं तो निःशुल्क भाषा सहायता सेवाएँ उपलब्ध हैं। (205)481-8735 पर कॉल करें।

Thai

หากคุณพูดภาษาไทย เราให้บริการช่วยเหลือด้านภาษา ฟรี โทร (205)481-8735

Russian

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните (205)481-8735.

Portugese

ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para (205)481-8735.

Turkish

DİKKAT: Eğer Türkçe konuşuyor iseniz, dil yardımı hizmetlerinden ücretsiz olarak yararlanabilirsiniz. (205)481-8735.

Japanese

日本語が話せる場合は、無料の言語支援サービスをご利用いただけます。(205)481-8735 までお電話ください。